

Privacy statement: Coronavirus rapid test from Goedgezondgroep BV

Your personal data and your privacy with the coronavirus rapid test.

General

The GDPR is the law to protect privacy and personal data. Under this law an organisation that works with personal data has certain obligations, and the party who owns the data has certain rights. In addition to this general law, specific rules apply to privacy in the healthcare sector. These rules are set out in - amongst other things - the Wet geneeskundige behandelingsovereenkomst (Medical Treatment Contract Act - WGBO). These privacy regulations are designed to inform you of your rights and our obligations under the GDPR and the WGBO.

1. Basis for processing

Bookyourcovidtest.com only processes personal data if there is a valid reason for doing so. Under the GDPR there are a number of reasons, known as 'bases', that justify the processing of personal data. The bases that Bookyourcovidtest.com applies when processing personal data are:

- Execution of the contract;
- Legal obligation;
- Legitimate interest;
- Consent;
- A task of public interest or in the exercise of official authority.

2. Data that we collect and process

Various pieces of personal data about you can be processed in connection with the coronavirus rapid test. This is both general and special personal data. This is necessary in order to be able to treat you properly medically, and required for the financial processing of the treatment. In addition, processing may be necessary for - for example - the prevention of serious danger to your health or to comply with a legal obligation (for example, the obligation to report an infectious disease under the Wet Publieke Gezondheid (Public Health Act)).

- First name;
- Surname;
- Date of birth;
- Postcode and house number;
- Telephone number;
- E-mail address;
- Transaction details;
- Citizen service number (BSN);

- Location data;
 - Booking number received at confirmation of appointment;
 - Barcode received at confirmation of appointment;
 - Document number ID;
 - Test kit ID;
 - Patient's medical conditions;
 - Results of Covid-19 tests;
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- Genetic data (throat and nose swab).

3. Special personal data

Some personal data is extra-sensitive, because its processing may have a major impact on someone's life. Data that say something about someone's health is special personal data. Goedgezondheidgroep processes medical and genetic data. This data has additional protection under the law. Children's personal data is always sensitive and is therefore given extra protection.

4. Purposes of the processing

The obligations of Goedgezondgroep:

According to the GDPR, the Goedgezondgroep is the controller for the processing of personal data that takes place in practice. The practice complies with the ensuing obligations as follows:

Your data is collected for specific purposes:

- Assisting in the performance of the legally assigned and contractually agreed tasks of Bookyourcovidtest.com;
- Supporting and maintaining prevention, care and aftercare for the data subject;
- The financial settlement for the care provided to the data subject;
- Having access to lawfully obtained information for the purposes of business operations or to perform statutory duties;
- Carrying out or supporting scientific research.

In principle, there is no processing for other purposes.

You will be informed of the fact that your personal data is being processed. This can be done by your healthcare provider, but also via our website.

All employees within Goedgezondgroep have undertaken to treat your personal data confidentially.

5. The rights of the data subject

You have the following rights:

- The right to know whether and which personal data of yours is being processed;
- The right to access and copy such data (insofar as this does not harm the privacy of another party);
- The right to correct, supplement or delete data where necessary;

- The right to request (partial) erasure of your medical data. This can only be accommodated if the retention of the data is not of material importance to another party and the data must not be retained on the basis of a statutory regulation;
- The right to add a personal statement (of a medical nature) to your file;
- The right to object to the processing of your data in certain cases.

If you wish to exercise your rights, you can make this known to Goedgezondgroep verbally or by means of a request form. You can request this form from the healthcare provider. Your interests may also be represented by an advocate (such as holder of a written power of attorney, or your trustee or mentor).

Notes on the request form

You must bear in mind that in principle under the law medical data is retained for a maximum of twenty years. You can help us to find your file and protect your privacy by completing the form as fully as possible. We will treat the information that you enter in strict confidence. The Goedgezondgroep is not liable for errors in postal delivery. If you prefer to collect the file in person or have it collected by an authorised representative, you can indicate this on the form.

Patient details

Please specify here the details of the person to whom the medical file relates. The Wet Geneeskundige Behandelingsovereenkomst (Medical Treatment Contract Act - WGBO) considers the patient to be an adult from the age of 16.

Young people aged 16 or over who want access to/a copy their medical file must submit their own application. If the patient is no longer alive, the medical data can be provided if it can be assumed that the deceased would not have objected to this or there are significant interests in breaking the healthcare provider's duty of confidentiality. This is at the healthcare provider's discretion.

6. Retention periods

Your personal data will not be retained for longer than is necessary for the proper provision of care.

For medical data this retention period is 20 years (from the last treatment) in principle, unless longer retention is necessary, for example for the sake of your health or that of your children. This is at the practitioner's discretion.

Bookyourcovidtest.com must properly record, store and retain transaction data for five years so that the transaction can be reconstructed. This retention obligation also applies to companies that have ceased trading and/or whose registration has been terminated.

Personal data will not be retained for longer than is necessary for the proper provision of care. In the event of a negative result, Bookyourcovidtest.com will no longer require the patient's name, telephone number, e-mail address, BSN and document number, and these will then be deleted immediately.

7. Disclosure of your personal data to third parties

The employees of Goedgezondgroep have the obligation to treat your personal data confidentially. This means, for example, that the healthcare provider must have your explicit consent for the provision of your personal data. However, there are a few exceptions to this rule. The healthcare

provider's duty of confidentiality can be overridden under a legal regulation, but also when there is a serious risk to your health or that of a third party. In addition, recorded data may be exchanged verbally, in writing or digitally with other healthcare providers where necessary (e.g. the pharmacist who processes a prescription and thus receives data from the GP).

Exchange of data

The Goedgezondgroep will not exchange your relevant medical data with third parties, except for the legally required reporting of a positive test result to the GGD (municipal health service).

8. Security of your personal information

Due to the nature of the services and the trust that people must be able to have in its services, Goedgezondgroep devotes a great deal of attention to technical and organisational forms of data security.

Your personal data will be properly protected against unauthorised access. If you would like to know more about what technical and organisational measures have been taken, please send an e-mail to: info@bookyourcovidtest.com

9. Automated decision-making

We do not make decisions based on automated processing about matters that may have (significant) consequences for individuals. This relates to decisions made by computer programs or systems without a person (e.g. one of our employees) being involved.

10. Questions or complaints

If you have a question or a complaint - for example about who we share information with or how we deal with your medical data - please send an e-mail to info@bookyourcovidtest.com

As Goedgezondgroep we would also like to draw your attention to the fact that you can file a complaint with the national supervisory authority, the Dutch Data Protection Authority. You can do this via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>